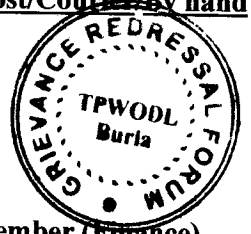


**Grievance Redressal Forum  
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: [grf.burla@tpwesternodisha.com](mailto:grf.burla@tpwesternodisha.com), Ph No.0663-2999601

**Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Member (Finance)**



Ref: GRF/Burla/Div/DED/ (Final Order)/ 1954(4)

Date: 24.09.2024

**Present:** Sri A.K.Satpathy, President.  
Sri B.Mahapatra (Co-opted Member),  
Sri A.P.Sahu Member(Finance).

1	Case No.	BRL/543/2024			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Bipin Charan Sethi C/o-Susanta Kumar Sethi At-Lambodura, Po/Ps-Laimura Dist- Deogarh-768108		4141-1519-2691	7855983395
3	Respondent/s	SDO(Electrical), Deogarh		Division D.E.D, TPWODL, Deogarh	
4	Date of Application	28.08.2024			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	√
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	28.08.2024			
9	Date of Order	24.09.2024			
10	Order in favour of	Complainant	Respondent	Others	√
11	Details of Compensation awarded, if any.	NIL			

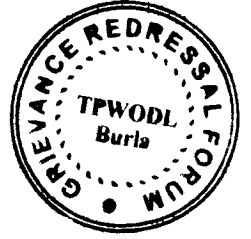
**Place of Camp:** ESO Office, Parposi, Tileibani, TPWODL, Deogarh.

**Appeared**

**For the Complainant-** Bipin Charan Sethi

Representative by Susanta Kumar Sethi

**For the Respondent -** SDO(Elect.), Deogarh, TPWODL.



**GRF Case No- BRL/543/2024**

(1) Bipin Charan Sethi

C/o Susanta Kumar Sethi

At- Lambodura

Po/Ps-Laimura

Dist- Deogarh-768108

Consumer No.- 4141-1519-2691

**COMPLAINANT**

**VRS**

(1) SDO(Elect.), Deogarh, TPWODL

**OPPOSITE PARTY**

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the application has already been handed over in original to the opposite party keeping photocopy of the application for maintenance of records by this Forum to resolved the grievance at their level with the direction to opposite party to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

**(B. Mahapatra)**

(Co-Opted Member)

**Co-opted Member  
Grievance Redressal Forum  
TPWODL, Burla - 768017**

**(A.P. Sanku)**

Member (Finance)  
Member

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**(A.K. Satpathy)**

President  
President

**Grievance Redressal Forum  
TPWODL, Burla - 768017**

**Copy to: - (1) Susanta Kumar Sethi, At- Lambodura, Po/Ps-Laimura, Dist- Deogarh-768108.**

**(2) Sub-Divisional Officer (Elect.), Deogarh, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.**

**(3) Executive Engineer (Elect.), DED, TPWODL, Deogarh.**

**(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.**

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, [www.orierc.org](http://www.orierc.org) under the "head "Cases->"GRF".

Consumer is female  
Produce the MR  
Case, 198 must be

GRIEVANCE REDRESSAL FORUM,  
Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.  
E-mail: grf.burla@tpwesternodisha.com

543/2024

GRIEVANCE REDRESSAL FORUM

Received

Complaint No. 09 No..... Consumer No. 141-1519-2691  
Dt.....

TPWODL, Burla

(1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Susanta Kumar Sella  
S/O Bepna Charan Sella Ph/No 7855 983395  
At - Lambadura P/S - Laimuna Dist. Deogarh

(2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

C.D.O. TPWODL Deogarh

(3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

ଫାଇଲ୍ କରାଯାଇଥିବା କାର୍ଯ୍ୟକ୍ରମର କପି ଉପରେ  
କାର୍ଯ୍ୟକାରୀ କାର୍ଯ୍ୟକ୍ରମ ଉପରେ କାର୍ଯ୍ୟକାରୀ କାର୍ଯ୍ୟକ୍ରମ  
କାର୍ଯ୍ୟକାରୀ କାର୍ଯ୍ୟକ୍ରମ ଉପରେ କାର୍ଯ୍ୟକାରୀ କାର୍ଯ୍ୟକ୍ରମ

(4) Relief sought.

(5) Any interim relief sought, pending final decision.

(6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

(7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

(8) ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Place: - Rangosi

Date: - 28/08/2024

\* Please add additional sheets if necessary

Susanta Kumar Sella  
Signature of the Applicant

S/O Bepna Charan Sella